

## Online Banking

TECH: Hello, Friendly Internet. May I help you?

CUSTOMER: Oh, hello young man. I was wondering if you offer online banking?

TECH: We're an Internet service provider, ma'am. You can certainly use our service to connect to online banking.

CUSTOMER: What do I need to do that?

TECH: You just need the modem in your computer. That plugs into a phone jack. Sign up for an account, and sign up for online banking with your bank.

CUSTOMER: But where does the money come out?

TECH: I'm not sure I understand?

CUSTOMER: You know...Does the money come out from that slot on the computer?